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June 25, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 10-90, Annual 54.313(a)(2) through (6); and (h) Report of High-Cost Recipient

Dear Ms. Dortch:

Enclosed herein is the annual report for Gervais Telephone Company, Study Area Code 532373 pursuant to §54.313 of the Commission's rules.

We are filing this report via the FCC ECFS system.

Please contact me with any questions at:

Phone 503-792-3611
Email jhoffmann@gervaisstel.com

Sincerely,


John Hoffmann
President/CEO

Enclosures

Copies to:

Karen Majcher
Vice President-High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, DC 20036

Oregon Public Utility Commission
Attn: Filing Center
P.O. Box 4128
Salem, OR 97308-2148

GERVAIS TELEPHONE COMPANY
2012 Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, Gervais Telephone Company, by John Hoffmann its President/CEO hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that:

54.313(a)

47 CFR § 54.202(a)(1)(i) – It will make reasonable efforts to comply with the service requirements applicable to the support it receives, specifically:

High Cost Loop Support – the services listed and defined in 47 CFR § 54.101(a).

Lifeline Support – the three criteria set forth in 47 CFR § 54.401(a).

Interstate Common Line Support – the filings required in 47 CFR § 54.903 and the certification required in 47 CFR § 54.

47 CFR § 54.313(a)(5) – It will make reasonable efforts to comply with applicable service quality standards as stated in Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. (See also Page 3)

47 CFR § 54.313(a)(6) – It will make reasonable efforts to function in emergency situations as set forth in 47 CFR § 54.202(a)(2). (See also Page 4)

Certified by:


Signature

John Hoffmann
Printed Name

President/CEO)
Title

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54.313(a)(2) Detailed Information on any Outage in 2011

An outage is a significant degradation in the ability of an end user to establish and maintain a channel of communications as a result of failure or degradation in the performance of a communications provider's network of at least 30 minutes in Gervais Telephone Company's service area.

An outage affected at least ten percent of the end users in the service area. No
(Yes or No)

An outage that potentially affects a 911 special facility occurs whenever:

- (1) There is a loss of communications to PSAP(s) potentially affecting at least 900,000 user-minutes and: The failure is neither at the PSAP(s) nor on the premises of the PSAP(s); no reroute for all end users was available; and the outage lasts 30 minutes or more; or
- (2) There is a loss of 911 call processing capabilities in one or more E-911 tandems/selective routers for at least 30 minutes duration; or
- (3) One or more end-office or MSC switches or host/remote clusters is isolated from 911 service for at least 30 minutes and potentially affects at least 900,000 user-minutes; or
- (4) There is a loss of ANI/ALI (associated name and location information) and/or a failure of location determination equipment, including Phase II equipment, for at least 30 minutes and potentially affecting at least 900,000 user-minutes (provided that the ANI/ALI or location determination equipment was then currently deployed and in use, and the failure is neither at the PSAP(s) or on the premises of the PSAP(s)).

An outage affected a 911 special facility in the service area. No
(Yes or No)

Information on each outage included in the above:

(A) The date and time of onset of the outage - N/A

(B) A brief description of the outage and its resolution - _____

(C) The particular services affected - _____

(D) The geographic areas affected by the outage - _____

(E) Steps taken to prevent a similar situation in the future - _____

(F) The number of customers affected - _____

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Miscellaneous Information

54.313(a)(3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year - -0-

Gervais Telephone Company attempted to provide service to those potential customers by
N/A

54.313(a)(4) The number of complaints per 1,000 connections in 2012 - -0- (Referring to Oregon PUC complaints.)

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Gervais Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Gervais Telephone Company complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities.

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54.313(a)(6) Ability to Remain Functional in Emergency Situations

Back-up Power

Gervais Telephone Company has the following back-up power capabilities:

Switches – stand alone and/or host

Genband C15 is backed up by a Generac liquid cooled gas generator SG035, 35KW power rating, with an automatic transfer switch, dual fueled natural gas/propane, with a 120 gal standby LP tank and a propane truck located at a nearby farm. It is backed up by a string of 24 Excede G lead acid batteries.

Remote Central Offices

None

Subscriber carrier (DLC, AFC, OPM, etc.)

Carrier Loc. Howell Prairie	DC batteries backed up by a portable generator
Carrier Loc. Pioneer	DC batteries backed up by a portable generator
Carrier Loc. St. Louis	DC batteries backed up by a portable generator
Carrier Loc. Butteville	DC batteries backed up by a portable generator

Network Interface Devices (NIDs)

Gervais Telephone Company has 702 customers with metallic (copper) connections to the Central Office and their NIDs are powered from the Central Office.

Gervais Telephone Company has 12 customers with non-metallic (fiber optic) connections to the Central Office. These customers' NIDs are battery powered in case of emergency. The batteries are rated to last 8-24 hours with no use and 4 hours with constant use.

Ability to reroute traffic around damaged facilities:

Gervais Telephone Co. has redundant facilities to its connecting toll tandem. This redundant facility is in the form of a SONET ring with alternate physical facilities between Gervais Telephone Co. and CenturyLink, its interconnection to the Public Switched Telephone Network.

Capability to manage traffic spikes resulting from emergency situations

Gervais Telephone Co. has 714 customers, switching capacity of 2,500 simultaneous calls, and transport capacity for 96 simultaneous calls to the toll network, 84 simultaneous calls to Salem, and 48 simultaneous calls to Woodburn. Gervais Telephone Co. takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

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54.313(h) Additional Residential Voice Rate Data
As of June 1, 2012

Voice rate data	Rate (w/Flat EAS)	Rate (w/Meas EAS)
Residential Local Service Rate -	\$12.95	\$12.95
State Subscriber Line Charges	\$ 0.00	\$ 0.00
State Universal Service Fee	\$ 2.19	\$ 2.19
Mandatory EAS Charges	<u>\$15.00</u>	<u>\$ 3.80</u>
Total	\$30.14	\$ 18.94

Rates and lines below the local urban rate floor of \$10.00

NONE